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11 Attorneys for Plaintiffs

12 UNITED STATES DISTRICT COURT
13
14 NORTHERN DISTRICT OF CALIFORNIA
15
16 SAN FRANCISCO DIVISION

17 DONALD LOEBER and MARIE LOEBER by
18 and through her Successor In Interest,
19 MICHELLE LOEBER,

20 Plaintiffs,

21 v.

22 UNITED STATES OF AMERICA,

23 Defendant.

Case No.: 3:21-CV-03866-LB

**DECLARATION OF LARRY D.
YOUNGNER IN OPPOSITION TO
DEFENDANT UNITED STATES OF
AMERICA'S MOTION TO DISMISS**

Date: August 22, 2024

Time: 9:30 a.m.

Dept.: Courtroom B – 15th Floor

Honorable Judge Beeler

United States Magistrate Judge

24 I, Larry D. Youngner, J.D., LL.M., declare as follows:

25 1. I am over the age of eighteen.

26 2. I have personal knowledge of the facts stated herein, and if called to testify with respect
27 thereto, could, and would do so competently under oath.

28 3. I am currently self-employed. I am the Founding Partner and Chief Executive Officer of
Warrior Counsel, LLC. Warrior Counsel is a federal law consulting firm and national security law
firm based in Cape Coral, Florida since January 10, 2020. Warrior Counsel, LLC represents federal

1 employees, veterans, active duty and reserve component military members on federal administrative
2 law matters before federal courts, boards and agencies. Warrior Counsel also provides expert
3 consultation to clients on federal administrative law matters focused on U.S. veteran matters and
4 U.S. national security.

5
6 4. Prior to founding Warrior Counsel, LLC, I was employed as an attorney by the Tully
7 Rinckey, PLLC Law Firm from July, 2014 until January, 2020. In July 2014, I was a Partner leading
8 the firm's Military Law and National Security Law Practice Group. In 2014 I received Department
9 of Veterans Affairs (VA) accreditation as an attorney to assist a veteran claimant on the preparation,
10 submission, and pursuit of a claim for VA benefits. I continued to represent VA claimants until
11 2019. In January, 2015, I became the Managing Partner of the firm's Washington, DC office of 19
12 attorneys and 6 support staff. From May, 2016 until January, 2020, I worked as Of Counsel with the
13 firm. During my tenure with Tully Rinckey, PLLC, I represented clients on a diverse array of federal
14 administrative law and criminal law matters before federal courts, administrative boards, and
15 agencies to include the VA, Department of Justice (DOJ), Department of Defense (DoD), National
16 Geospatial Intelligence Agency (NGIA), Central Intelligence Agency (CIA), and the Defense Office
17 of Hearings and Appeals (DOHA). During this time, I was an invited speaker for the media and the
18 Air Force Annual Survey of the Law on military criminal law and administrative law matters.

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20
21 5. Prior to joining the Tully Rinckey, PLLC Law Firm, I served as a commissioned officer in
22 the U.S. Army and U.S. Air Force (USAF) for nearly 31 years from June, 1983 until June, 2014.
23 While in the Army, I served as a Medical Service Corps (MSC) Officer from May 1986 until
24 November 1989. As an MSC, I served as an ambulance platoon leader and medical personnel
25 officer.

26
27 6. I transferred to the USAF as a Judge Advocate General Corps (JAG) Officer (military
28 lawyer) in November, 1989 where I served on continuous active duty for 25 years until retirement in

July, 2014. As an Air Force JAG, I advised unit and installation commanders on administrative law at every echelon of the service: squadron, group, wing, numbered air force, major command, joint commands and at the Air Staff. The federal administrative law matters were wide in scope and included compliance with the APA, FOIA, Privacy Act, HIPAA, FTCA, USERRA, Civil Service Reform Act of 1978 (CSRA), Civil Rights Act of 1964 (Title VII), Equal Employment Opportunity Act of 1972, Americans with Disabilities Act of 1990 (ADA), Age Discrimination in Employment Act of 1967 (ADEA), and the National Security Act of 1947 as amended by the Intelligence Reform and Terrorism Prevention Act (IRTPA) of 2004. I assured command compliance within the hierarchy of statutes and the regulations, Department of Defense (DoD), Joint Staff, and USAF directives and policy implemented in furtherance of statutory guidance consistent with federal court decisions and as appropriate, state laws and regulations. I have served as an expert consultant twice on matters before a federal court. I was qualified as an expert witness once in federal court prior to this matter and have testified in trial and by deposition once in the past four years.

7. I attended the University of Georgia (UGA), Athens, Georgia from 1979 to 1983. I received a Bachelor of Arts Degree in History (Magna Cum Laude) in 1983 from UGA. I attended law school at UGA from 1983 to 1986. I earned a Juris Doctor Degree in 1986 from UGA. I attended The Judge Advocate General's Legal Center and School, Charlottesville, VA from 1997 to 1998 where I earned a Master of Laws Degree in 1998 from that institution. I attended the Eisenhower School of the National Defense University (NDU), Washington, DC from 2005 to 2006. I received a Master of Science Degree in National Resource Strategy in 2006 from NDU.

8. I have been a member in continuous good standing of the State Bar of Georgia since 1986. I am admitted to practice before the Superior Court of Glynn County, Georgia, the Supreme Court of the State of Georgia, the US Court of Appeals for the Armed Forces, the US Court of Appeals for the Federal Circuit, and the Supreme Court of the United States of America.

1 9. Based upon my background, experience and education including experience in federal
2 administrative law and its application with regard to the United States federal agencies, to include the
3 VA, I consider myself experienced in the effect, application and impact and of federal law, VA and
4 Veterans Health Administration (VHA) Directives, Memoranda and other VA and VHA issued
5 documents as they apply under the circumstances and facts of this case.
6

7 10. I was provided a copy of the First Amended Complaints (FAC) filed by the Plaintiffs, a copy
8 of the Plaintiff's Notice of Taking Deposition of Defendant dated with Exhibits A – D, a copy of
9 the Declaration of Ms. Stephanie Griffin, dated 30 May 2024 (Case Document 137-1); a copy of the
10 deposition of Almon Bundy (deposition transcript, dated January 10 and 11, 2024); and a copy of
11 the deposition of Sandy Ann Folker, Ph.D. (deposition transcript, dated July 10, 2024), and
12 associated exhibits from these depositions. I have also reviewed the mental health records of Albert
13 Wong and the associated California Highway Patrol (CHP) Report.
14

15 11. Based on the information I have reviewed, and based upon my training, education and
16 experience it is my opinion that VHA employees do not retain authority to exercise discretion under
17 VHA Directives to disclose a veteran's personally identifiable information (PII) and/or protected
18 health information (PHI) where such disclosure is mandated under VHA Directives, VA Directives,
19 federal regulations, federal statutes or federal case law. Instead, nondiscretionary, mandated
20 disclosure must occur to protect VHA's federal employees and VHA patients in cases of known
21 serious incidents that threaten public safety, such as a credible homicidal statement or gesture. That
22 is the case here pursuant to Directive 2012-026 and consistent with VHA Directive 1605.01, para 2d
23 and para 3 yy which require disclosure of PII and PHI when required by law.
24

25 12. The mandatory reporting component of Directive 2012-026 was clear. It was intended to
26 instruct VA employees that there was no conflict with HIPAA or other privacy laws and that
27
28

1 information disclosure was mandatory where actual or possible violations of criminal law or public
2 safety incidents were at issue.

3
4 13. Directive 1605.01 often provides that the VA “may disclose” individually identifiable health
5 information in a variety of contexts including to prevent or lessen a serious and imminent threat to
6 the safety of an individual or the public as long as the disclosure is to a party in a position to prevent
7 or lessen the threat such as a law enforcement official (45 CFR 164.512(j)(1)(i); upon a showing of
8 compelling circumstances affecting the health or safety of any individual (5 USC 552(a)(b)(8) or to
9 avert a serious threat to the safety of the public (45 CFR 164.512(k)(2). Although Directive 1605.01
10 used the term ‘may’ it is intended to release the VA from the confines of privacy law requirements
11 when a Veteran makes a serious threat to health and safety of others. The “Privacy Fact Sheet” at
12 Exhibit F to Stephania Griffin’s declaration summarizes those scenarios. The disclosure in these
13 circumstances is not discretionary; rather, it is pursuant to mandatory reporting policy and directives.
14 The VA did not intend to allow privacy laws to take precedence over serious threats to health and
15 safety of individuals. VA Directives, policy and scheme cannot be read in a vacuum--they must be
16 read together. The Privacy requirements must be read in conjunction with mandatory Directives
17 such as 2012-026 and the aforementioned statutes and regulations.

18
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20 14. Furthermore, HIPAA requirements coincide with and contemplate VA mandatory reporting
21 directives such as VHA Directive 2012-026 that specifically allows for disclosure of otherwise
22 protected and private information where disclosure is necessary to avert criminal behavior likely to
23 cause injury. VHA Directive 2012-06, para 4f(11)(b) and Atch A paras 1 & 2.

24
25 15. Other laws allow the VA to disclose PHI where circumstances require that disclosure. These
26 include 45 CFR 164.512(j)(1)(i) and 5 USC 552a(b)(3), (8) upon a showing of a serious and imminent
27

1 threat or compelling circumstances affecting health or safety of any individual, among others. When
2 these circumstances arise, the VA does not have the discretion to not report.

3 16. Federal law is not preempted under the facts of the Wong murders. The VA Directives and
4 CFR provisions make it clear that Federal law requires mandatory reporting to law enforcement of
5 criminal activity where an identifiable target is known. Federal law appears to parallel California Civil
6 Code Section 43.92, regarding mandatory reporting of homicidal threats against a specific person.
7

8 17. Based on my review of the aforementioned documents, I understand that the Loeber
9 Plaintiffs and the Golick Plaintiffs each filed a Tort Claim and then a Federal Court lawsuit pursuant
10 to the Federal Tort Claims Act arising out of three murders committed by Albert Cheung Wong on
11 March 9, 2018 at The Pathway Home on the campus of the Veterans Home of California in
12 Yountville, California. Mr. Wong was a veteran of the U.S. Army.
13

14 18. Based on the information available to me, I understand The Pathway Home (TPH) was a
15 medical treatment facility authorized pursuant to a Memorandum of Agreement (MOA) with the
16 Veterans Health Administration (VHA) to treat U.S. military veterans and therefore qualified as a
17 VHA Facility as defined at VHA DIRECTIVE 2012-026 (Sep 2012), para 2(c)(7) which states: "A
18 VHA facility is any location of the Department, as well as any location that hosts VHA-sponsored
19 programs that provide care, including: VHA medical facilities, outpatient clinics, contracted sites,
20 State Veterans Homes, residential treatment programs, community living centers, and mental health
21 residential rehabilitation treatment programs including domiciliaries. For purposes of reporting ...,
22 tracking, and trending, a VHA facility includes any location where a VHA employee is performing
23 official duties."
24

25 19. Based on the information provided to me, Mr. Wong received assistance and medical
26 treatment and care from U.S. Department of Veterans Affairs (VA) San Francisco VA before he
27 shot and killed three people on the grounds of TPH on March 9, 2018. That assistance came both
28

1 through therapists and mental health care providers and by way of United States VA employed Peer
 2 Specialist Almon Bundy. Mr. Bundy is not a health care provider as defined by California Civil Code
 3 section 3333.2(j)1.

4 20. Since the shooting by Mr. Wong at The Pathway Home occurred on March 9, 2018, the VA
 5 and subordinate VHA were subject to federal laws, implementing regulations and guidance in effect
 6 at that time. Similarly, VA policy guidance, often found in statutes or agency implementing
 7 regulations or directives in effect on March 9, 2018, also applied to VA employees responsible for
 8 patient protection, employee protection, and public safety.

10 21. Relevant legal authorities regarding reporting to law enforcement and others, applicable to
 11 the VA and VHA on March 9, 2018 include but are not limited to those set forth in footnote 1.¹
 12

13
 14 ¹ (a) 38 U.S.C. § 902, Enforcement and arrest authority of Department police officers; (b) 38 U.S.C.
 15 § 1709, as amended by Public Law 112-154; (c) 38 U.S.C. § 5701, Confidential nature of claims; (d)
 16 38 U.S.C. § 5705, Confidentiality of medical quality-assurance records; (e) 38 U.S.C. § 7332,
 17 Confidentiality of certain medical records; (f) 5 U.S.C. App. § 3, Appointment of Inspector General;
 18 (g) Occupational Safety and Health Act of 1970 (OSH Act), 29 U.S.C. § 651 et seq.; (h)
 19 Administrative Procedures Act, 5 U.S.C. § 551; (i) Health Insurance Portability and Accountability
 20 Act of 1996 (HIPAA), Pub. L. 104-191; (j) Freedom of Information Act (FOIA), 5 U.S.C. § 552,
 21 Public information; agency rules, opinions, orders, records, and proceedings; (k) Privacy Act, 5
 22 U.S.C. § 552a, Records maintained on individuals; (l) 29 CFR 1904.39(a)(1), (m) 29 CFR 1960.8a
 23 (“The head of each agency shall furnish to each employee employment and a place of employment
 24 which are free from recognized hazards that are causing or are likely to cause death or serious
 25 physical harm.”); (n) 38 CFR 17.107, VA Response to Disruptive Behavior of Patients (2010); (o)
 26 38 CFR 1.201, Employee’s Duty to Report (2003) (citing as authority: 5 U.S.C. App. § 3, 38 U.S.C. §
 27 902. (p) 38 CFR 1.203, Information to be reported to VA Police (2003) (citing as authority: 38
 28 U.S.C. § 902.); (q) 38 CFR 1.204 Information to be reported to the Office of the Inspector General
 (2003); (r) 38 CFR 1.218, Security and Law Enforcement; (s) 45 CFR, Parts 160, 162 and 164
 (implements HIPAA Section 13400 and 13423 Subtitle D - Privacy); (t) VA Directive 0321, Serious
 Incident Reports, January 21, 2010; (u) VA Directive 6502, *VA Enterprise Privacy Program*, May 5,
 2008 (accessed online at: https://www.va.gov/vapubs/Search_action.cfm); (v) VA Under Secretary
 for Health, *Validity of VHA Policy Document*, Memorandum. June 29, 2016 (wherein the Under
 Secretary mandated “...continued use of and adherence to VHA policy documents beyond their
 recertification date until the policy is rescinded, recertified, or superseded by a more recent policy or
 guidance”); (w) VHA Directive 1605.01, Privacy and Release of Information; (x) VHA Directive
 1605.01, Privacy and Release of Information, dated August 31, 2016 (rescinded July 24, 2023); (y)
 VHA Directive 2010-053, *Patient Record Flags*, December 3, 2010 (corrected copy February 3, 2011)
 (expired December 31, 2015); (z) VHA Directive 2010-008, *Standards for Mental Health Coverage in*

22. The VHA administers a patient privacy program pursuant to federal law, VA directives, guidelines, and policies as well as internal VHA directives, guidelines and policies. In general terms, there are limitations on the release of patient information, such as personally identifiable information (PII) and protected health information (PHI). However, disclosure of PII and/or PHI exist under two important categories: under discretionary guidelines and under mandatory, nondiscretionary, authorities set out in statute and in VA and VHA guidance and policy. These mandatory disclosure exceptions primarily exist under public health, patient and employee safety, and law enforcement guidelines.

23. VHA Directive 2012-026, “establishes a unified policy describing the management of all individuals in VHA facilities whose behavior has, or could, jeopardize the health or safety of others, undermine a culture of safety in VHA, or otherwise interfere with the delivery of health care at the facility. It implements the provisions of Public Law (Pub. L.) 112-154, section 106, by ensuring that behaviors which undermine a safe and healing environment are appropriately reported, addressed, and monitored.”

- a) VHA Directive 2012-026 at para 2(a) states, “VHA is committed to reducing and preventing disruptive behaviors and other defined acts that threaten public safety through the development of policy, programs, and initiatives aimed at patient, visitor, and employee safety. In addition, Pub. L. 112-154, section 106, directed the Department of Veterans Affairs (VA) to develop and implement a comprehensive policy on the reporting and tracking of sexual assault incidents and other public safety incidents that occur at each medical facility of the Department.”

Emergency Departments and Urgent Care Clinics in VHA Facilities; (aa) VHA Directive 2012-026, *Sexual Assaults and Other Defined Public Safety Incidents in Veterans Health Administration (VHA) Facilities*, September 27, 2012 (recinded September 12, 2022); (bb) VHA Directive 6330(1), Controlled National Policy/Directives Management System, June 24, 2016, amended January 11, 2017; (cc) OSHA Guidelines 3148-01R 2004, *Guidelines for Preventing Workplace Violence for Health Care and Social Service Workers*; (dd) Environment of Care Guidebook, The Joint Commission on the Accreditation of Healthcare Organizations (JCAHO), 2004; (ee) VA Handbook 0322.1, *VA Integrated Operations Center (VAIOC)*; (ff) VA Handbook 0730, Security and Law Enforcement; (gg) VHA Handbook 1050.01, *VHA National Patient Safety Improvement Handbook*; (hh) VHA Handbook 1605.02, *Minimum Necessary Standard for Protected Health Information*; and, (ii) VHA Handbook 1605.03, Privacy Compliance Assurance Program and Privacy Compliance Monitoring.

- b) VHA Directive 2012-026 states at para 2(b), “(t)his Directive is consistent with VHA’s longstanding commitment to public safety, achieved through evidence-based approaches addressing employee-generated behavior(s), patient-generated behavior(s), employee education, incident reporting (see Att. A) and tracking, and environmental design. All acts that jeopardize public safety compromise the VHA patient care mission and they are well-recognized concerns of patients, families, employees, and others.”
- c) VHA Directive 2012-026 at para. 2(c)(3) defines Public Safety Incidents as, “(a) Criminal and purposefully unsafe acts. (b) Disruptive or violent behavior(s) that undermine a culture of safety. (c) Any kind of event involving alleged or suspected abuse of a patient or other individual in a VHA facility. (d) Acts related to alcohol or substance abuse by an individual in a VHA facility. These acts pertain to sexual assaults, sexual assault incidents, and/or public safety incidents and the concurrent use of alcohol and/or substances.”
- d) VHA Directive 2012-026 at para. 2(c)(4) defines Disruptive Behavior as “behavior by any individual that is intimidating, threatening, dangerous, or that has, or could, jeopardize the health or safety of patients, Department of Veterans Affairs (VA) employees, or individuals at the facility. Disruptive behavior is behavior that interferes with the delivery of safe medical care to patients at the facility, or behavior that impedes the operations of the facility. Disruptive behavior does not depend upon the disruptive individual’s stated intentionality or justification for the individual’s behavior, the presence of psychological or physical impairment, whether the individual has decision-making capacity, or whether the individual later expresses remorse or an apology.”

24. The VHA implemented a Disruptive Behavior Committee (DBC) or Disruptive Behavior Board (DBB) construct to address disruptive behaviors in the medical workplace setting. “A DBC or DBB is a facility-level, interdisciplinary committee whose primary charge is using evidence-based and data-driven practices for preventing, identifying, assessing, managing, reducing, and tracking patient-generated disruptive behavior.” VHA Directive 2012-026, para. 2c(8).

25. VHA Directive 2012-026, Attachment A, mandates nondiscretionary reporting requirements: **“All employees of the Veterans Health Administration (VHA) are required to report sexual assaults and public safety incidents to supervisory personnel. Supervisory personnel must inform law enforcement officials, and VHA facility leadership. VHA facility leadership must in turn notify the Veterans Integrated Service Network (VISN) and Department of Veterans Affairs (VA), to include the VA Integrated Operations Center in accordance with national policy (i.e., VHA National Patient Safety Improvement Handbook, 1050.01, VA Directive 0321, Serious Incident Reports). All allegations of sexual assault that meet the description in Notification of**

Serious/Emergent Incidents must be reported within 2 hours. **All VA employees with knowledge of or information about actual or possible violations of criminal law related to VA programs, operations, facilities, contracts, or information technology systems must immediately report such knowledge or information to their supervisor, any management official, or directly to the Office of Inspector General** as directed by title 38 Code of Federal Regulations (CFR) 1.201” (emphasis added).

26. VHA Directive 2012-026, Attachment A also states, “**Information about actual or possible violations of criminal laws related to VA programs, operations, facilities, or involving VA employees, where the violation of criminal law occurs on VA premises, must be reported by VA management officials to the VA police component with responsibility for the VA station or facility in question.** If there is no VA police component with jurisdiction over the offense, the information must be reported to Federal, state or local law enforcement officials, as appropriate, according to 38 CFR 1.203” (emphasis added).

27. Another mandatory reporting authority is VHA Directive 1605.01, which provides for release of PHI when **required by law** (emphasis added). This Directive states, “**Required by Law.** For purposes of this policy, required by law means a mandate contained in Federal, State, local or tribal law and enforceable under the law that compels an entity to collect, create, use or disclose PHI. This includes, but is not limited to, disclosures under FOIA, court orders, court-ordered warrants and summonses issued by a governmental or tribal inspector general.” VHA Directive 1605.01, para. 41ww (emphasis in cited document).

28. A final example of authority for VHA’s mandatory disclosure of patient information exists at 38 U.S.C. § 5701(b) which details six independent situations where the VHA must release information pursuant to a claim. Particularly “(w)hen required by any department or other agency of the United States Government.” 38 U.S.C. § 5701(b)(3).

29. The Occupational Safety and Health (OSH) Act of 1980 applies to the VHA facilities and VA employees and all federal agencies under Section 19 of the OSH Act. Federal agency heads, to include the Secretary of the VA and the Executive Director of the VHA are responsible for providing safe and healthful working conditions their federal employees. *See*, 29 CFR 1960.8(c).

30. The head of each agency shall develop, implement, and evaluate an occupational safety and health program in accordance with the requirements of section 19 of the Act, Executive Order 12196, and the basic program elements prescribed in this part, or approved alternate program elements.

31. A Serious Violation Notice was issued by the OSHA to U.S. Department of Veterans Affairs – San Francisco Medical Center as authorized by 29 CFR 1960.8(a), which determined the VA “did not furnish employment and a place of employment to each employee that were free from recognized hazards that caused or were likely to cause death or serious physical harm in that employees were exposed to hazard of being assaulted by patients.”

32. The OSHA Serious Violation Notice also determined that, “(o)n or about March 9, 2018, employees at the Pathway Home in Yountville, CA were exposed to assaults while working with patents making physical threats to employees. **An adequate workplace violence program had not been implemented.** On March 9, 2018, an employee was fatally shot by a patient who had a history of homicidal and suicidal ideation” (emphasis added).

33. The San Francisco VA Medical Center received a second OSHA Violation Notice for an Other-than-Serious Violation for the occurrence of an employee fatality which “was not reported to OSHA within 8 hours” as required by 29 CFR 1904.39(a)(1).

34. OSHA and the San Francisco VA Medical Center signed an Informal Settlement Agreement concerning the Violations on October 19, 2018. This agreement stated in part: “1) The Employer

(US Department of Veterans Affairs) agrees to correct the violations as cited in the citations or as amended below.” The violations that the VA acceded to were as follows:

- 1) Implement protocols for reporting patients who make physical threats to employees to the (DBC). Train all staff on these protocols.
- 2) Require off-site providers to inform VA if there are any patients who make physical threats to VA employees.
- 3) Provide off-site providers with policies and procedures for communicating and requesting DBC assistance to address incidents of workplace violence and potential workplace violence.
- 4) Required DBC to timely respond to actual and potential incidents of workplace violence were ever VA employees are working by providing steps to protect employees.
- 5) Require the Suicidal Prevention Team to refer any patients who make physical threats to employees to the DBC
- 6) implement protocols to flag patients charts for actual and potential violence promptly after incidents occur.
- 7) Require outside providers address employee safety with regards to workplace violence.
- 8) Implement procedures for reviewing all incidents of workplace violence including threats and near misses.
- 9) Enhance current training by assessing the content and frequency of training. Ensure updated training include active shooter and body mechanics training.

35. The actual Informal Settlement Agreement had eight components:

- (a) **“Ensure all employees on-site and off-site are periodically trained in and understand protocols for reporting patients who make physical threats to employees to the Disruptive Behavior Committee”** (DBC)(Emphasis added). “Employ other methods including on and off-site workplace signage and periodic emails to all staff reinforcing the protocols. Include host employers and community based outreach centers in the distribution of the information”;
- (b) **“Ensure that the DBC responds promptly to actual and potential reports of workplace violence wherever VA employees are working, and that the DBC monitors and tracks the response to the reports”** (emphasis added);
- (c) **“Ensure that the DBC identify and [sic] the types of reports of workplace violence which require an immediate response”** (emphasis added);
- (d) “Reinforce existing protocols which require the Suicide Prevention Team to

1 report threats to staff to the DBC. This could be done through frequent training, email
2 reminders and workplace signage”;

3 (e) “**Ensure all VA employees have a mechanism to immediately**
4 **communicate actual or threats of workplace violence to all employees who may come**
5 **into contact with the patient**” (emphasis added);

6 (f) Review existing workplace violence prevention policies where available for all VA
7 employees working at contractor sites. Assess existing engineering and administrative
8 controls and ensure controls are put in place through contract language where applicable.
9 Where possible when working with outside providers, consider including contract language
10 that addresses employee safety and physical security”;

11 (g) “Require the VA to review and approve outside providers workplace violence
12 prevention programs, prior to any VA employees working on their site. Such a review should
13 include an assessment of the engineering and administrative controls put in place to reduce
14 or eliminate injuries from workplace violence”; and,

15 (h) “Enhance current training by assessing the content and frequency of training.
16 Ensure updated trainings include active shooter and body mechanics training.”

17 36. Based on the information provided to me, Dr. Sandy A. Folker, Ph.D., a VA Workplace
18 Violence Prevention Program Manager, was deposed in this case as a designated agency
19 representative (30(b)6 witness). Dr. Folker discussed important roles of the VHA’s Disruptive
20 Behavior Reporting System (DBRS) and the DBC within VA medical facilities.

21 37. Dr. Folker agreed that the “Disruptive Behavior Reporting System, that’s a VA-approved,
22 secure, web-based reporting mechanism providing means for all VA employees to alert the DBC
23 about behaviors that could cause a safety concern” Folker Transcript, p.33, line 3. *See* Ex. A.

24 38. Dr. Folker stated, “the DBRS is one of many platforms to report, but the individuals that
25 oversee the DBRS may or may not be your supervisors, and the DBC is not an emergent response
26 team. So we would want people to -- especially if this is information about a violation of criminal
27 law, to report that to their supervisors in alignment with our privacy policy.” Folker Transcript, p.
28 42, lines 10-16. *See* Ex. A.

39. Dr. Folker described a mandatory reporting requirement in VA facilities outside of the
DBRS stating VA employees “would still need to inform their supervisor and management of

1 anything that was a legal violation or, as it states in here, information about actual or possible
2 violations of criminal law related to the VA programs. So a report to the DBRS system in and of
3 itself would not meet that requirement.” Folker Transcript, p. 41, lines 8-14. *See* Ex. A.

4 40. Concerning the San Francisco VA Medical Center OSHA Violation from 2018, Dr. Folker
5 was asked, “Were there protocols in place prior to the shootings in this case for reporting patients
6 who made physical threats to employees?” She replied “They were. They appeared to agree to do
7 things that they were already doing.” Folker Transcript, p. 76, lines 3-7. *See* Ex. A.

8 41. When asked about the facilities and employees covered by VHA Directive 2012-026, Dr.
9 Folker stated, “this policy is with the intention of instructing VHA employees when we recommend
10 that they report, and what we are indicating in this is that anywhere that you are working in your
11 capacity as a VHA employee, a VHA employee, we are asking that they report.”

12 42. Dr. Folker specifically discussed the applicability of VHA Directive 2012-026 as it related to
13 The Pathway Home stating, “VHA employees that are providing services offsite, off of federal
14 owned and governed entities, in which the same reporting practices apply regardless of where a
15 VHA employee is providing care. So if we're providing care at a college, if we're providing care at
16 the Pathway House [*sic*], if we're providing care at a CBOC, it's the same as if we were providing care
17 at our main site.” Folker Transcript p. 88, line 21 – p. 89, line 3. *See* Ex. A.

18 43. Dr. Folker agreed with the statement that VHA Directive 2012-026 “was in effect at least in
19 2012, correct?” She answered, “I do understand this was in effect in 2012.” She also agreed that
20 “some version of it existed in 2018 at the time of the shooting.” Dr. Folker said, “That is a fair
21 statement, yes.” Folker Transcript, p. 194, lines 17-24. *See* Ex. A.

22 44. Dr. Folker expressed no knowledge of awareness that in VA OIG Report from January
23 2018, two expired VHA Directives, VHA Directive 2012-026 and VHA Directive 2010-053, *Patient*
24 *Record Flags*, the VA Office of the Inspector General (OIG) “considered these policies to be in effect
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as they had not been superseded by more recent policy or guidance. In a June 29, 2016, memorandum to supplement policy provided by VHA Directive 6330(1),¹² the VA Under Secretary for Health mandated the ‘...continued use of and adherence to VHA policy documents beyond their recertification date until the policy is rescinded, recertified, or superseded by a more recent policy or guidance.’ The Under Secretary for Health also tasked the Principal Deputy Under Secretary for Health and Deputy Under Secretaries for Health with ensuring ‘...the timely rescission or recertification of policy documents over which their program offices have primary responsibility.’”

VA OIG Report No. 17-04460-84, Combined Assessment Program Summary Report, *Management of Disruptive and Violent Behavior in Veterans Health Administration Facilities*, January 30, 2018.

45. Finally, Dr. Folker stated, the “DBC, as a safety consultation team, is not charged with reporting to the police. The police are on the DBC. **If the DBC were to receive a report and it would be something that clearly indicated a direct threat, an imminent serious risk and we, upon review, discovered that it had not been to the -- brought to the attention of police, we would then do so. It would be best practice to do so.** But by the nature of how the team operates, it would be -- it wouldn't be the first party to be privy to the information. **If it was serious or imminent, ideally the police would be notified first**” (emphasis added).

I declare under penalty of perjury under the laws of the United States of America and in accordance with 28 U.S.C. 1746 that the foregoing is true and correct. Executed this 31st day of July, 2024, at Cape Coral, Florida.


 LARRY D. YOUNGNER, Colonel, USAF (Ret.)

PROOF OF SERVICE

I, Brittany Rogers, am employed in the County of San Francisco, State of California. I am over the age of eighteen years and not a party to the within action; my business address is 425 California Street, Suite 900, San Francisco, California, 94104.

I served the foregoing document(s) described as the following:

**DECLARATION OF LARRY D. YOUNGNER IN OPPOSITION TO DEFENDANT
UNITED STATES OF AMERICA'S MOTION TO DISMISS**

☒ by placing the original ☒ true copy(ies) thereof enclosed in sealed envelopes addressed as follows:

☐ **BY ELECTRONIC SERVICE/NEF:** Service was accomplished through the Notice of Electronic Filing for parties and counsel who are registered ECF Users.

☐ **BY PERSONAL SERVICE:** I caused such envelopes to be delivered by hand this date to the persons listed below:

☒ **EMAIL-FRCP 5(b)(2)(E)** pursuant to written consent to service by electronic means by placing in a secure email in accordance with this office's practice, and addressed to the party's last known email address listed below:

I declare under penalty of perjury that the foregoing is true and correct. Executed on August 1, 2024 in San Francisco, California.

/s/ Brittany Rogers
Brittany Rogers

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MARC GOLICK

Exhibit A

Deposition Transcript

Case Number: 3:21-CV-03870-LB

Date: July 10, 2024

In the matter of:

GOLICK, et al. v UNITED STATES OF AMERICA

Sandy Folker, PhD

**CERTIFIED
COPY**

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SANDY FOLKER, PHD
JULY 10, 2024

JOB NO. 1069702

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

- - -

MARC GOLICK individually;)
and M.G. by and through)
her guardian ad litem)
MARC GOLICK,)

Plaintiff,)

v.)

UNITED STATES OF AMERICA,)

Defendant.)

NO. 3:21-CV-03870-LB

- - - - -

Video-recorded deposition of SANDY
FOLKER, PhD, taken on behalf of Plaintiff, at 850
Montgomery Street, Suite 300, San Francisco,
California, commencing at 11:16 a.m., WEDNESDAY,
JULY 10, 2024, before Cynthia F. Dammann, Certified
Shorthand Reporter No. 10610, pursuant to Notice.

SANDY FOLKER, PHD
JULY 10, 2024

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SAN FRANCISCO, CALIFORNIA

WEDNESDAY, JULY 10, 2024; 10:13 A.M.

10:12:34 1 MR. HANSEN: So we're on the record. This
2 is Ian Hansen of Foreman & Brasso. I represent the
3 Golick plaintiffs. It's 10:13. I just received
4 word that the videographer's car was broken into and
5 so he's running late. I was told that he'll be here
6 in about 15 to 20 minutes. My -- I apologize to the
7 parties for the inconvenience. I'm requesting that
8 we come back in about half an hour -- that will be
9 around 10:45 -- to begin the deposition. I've said
10 that I do not expect this deposition to run past
11 3:00 p.m. regardless of this issue.

10:13:01 12 MR. JOHNS: Good morning. Doug Johns for
13 defendant, the United States of America. I'm
14 representing Dr. Folker here today. Dr. Folker and
15 I were present at 10:00 o'clock, which is the
16 noticed time for the deposition, at the law firm of
17 Forearm & Brasso.

10:13:14 18 We will come back, but we are counting this
19 time as on the record starting at 10:00 o'clock.
20 This is the second time where there's been
21 administrative problems with the videographer and
22 logistical issues. Thank you.

10:13:26

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1 experiencing whatever words or actions the
2 individual was engaging in.

3 Q. All right. During the time period from 2012
4 to 2018, did the VA distinguish between
11:43:02 5 patient-generated disruptive behavior and other
6 types of disruptive behavior?

7 A. Yes.

8 Q. Can you explain what that distinction was?

9 A. The -- any behavior that is done by an
11:43:13 10 individual who is, in essence -- the way I like to
11 think about it -- getting paid for their time, so
12 i.e. a VA employee, gets routed to a different team
13 called the Employee Threat Assessment Team, ETAT.
14 It is all done through the same reporting system,
11:43:27 15 the Disruptive Behavior Reporting System, the DBRS.

16 So when somebody files a report, if they
17 indicate that the individual engaging in the
18 behavior was a veteran patient, it would be routed
19 to the DBC. If they indicated that the individual
11:43:42 20 engaging in the behavior was a staff member, it
21 would be routed to the Employee Threat Assessment
22 Team, the ETAT.

23 Q. Okay. And the Disruptive Behavior Reporting
24 System, that's a VA-approved, secure, web-based
11:43:58 25 reporting mechanism providing means for all VA

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1 employees to alert the DBC about behaviors that
2 could cause a safety concern, correct?

3 A. Correct.

4 Q. And the main purpose of the DBRS is to serve
11:44:21 5 as a tool to promote a safe environment for
6 patients, VA staff, and visitors, correct?

7 (Court reporter clarification.)

8 MR. JOHNS: Objection, form, speculation,
9 foundation.

11:44:34 10 THE WITNESS: The DBRS system is intended to
11 be kind of a see-something/say-something system. It
12 is to ensure that anybody who subjectively
13 experiences something as threatening or potentially
14 interfering, right, disruptive with their ability to
11:44:50 15 provide care to a veteran has an avenue and platform
16 to report it into our team so we can then review it
17 and determine whether or not it is something that is
18 a safety concern and provide risk mitigating
19 interventions if so.

11:45:02 20 BY MR. HANSEN:

21 Q. And --

22 A. Or provide recommendations for risk
23 mitigating interventions if so.

24 Q. And employees then are encouraged to report
11:45:10 25 any safety concerns through this DBRS system,

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1 Disruptive Behavior Reporting System that it enables
2 the VA employees to meet that requirement with
3 respect to the mandatory reporting of acts of
4 violence in the workplace?

11:52:58 5 MR. JOHNS: Objection, form, beyond the
6 scope, vague.

7 THE WITNESS: No. It would be separate from
8 that. They would still need to inform their
9 supervisor and management of anything that was a
11:53:09 10 legal violation or, as it states in here,
11 information about actual or possible violations of
12 criminal law related to the VA programs. So a
13 report to the DBRS system in and of itself would not
14 meet that requirement.

11:53:23 15 BY MR. HANSEN:

16 Q. Well, so I guess my question is -- and I
17 think it's -- your answer is slightly different than
18 my question.

19 My question is, is one of the functionality
11:53:34 20 requirements of the reporting system that it enables
21 VA employees to meet that requirement?

22 MR. JOHNS: Objection, form, foundation,
23 speculation, vague, beyond the scope.

24 THE WITNESS: Yeah. I don't have a
11:53:44 25 different answer. Maybe you can ask it in a

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1 different way if there's something else that you're
2 intending to ask.

3 BY MR. HANSEN:

4 Q. Well, I'm just -- from what I understand,
11:53:53 5 your answer was you can report through the DBRS to
6 meet that requirement, correct?

7 MR. JOHNS: Objection, form, misstates
8 testimony.

9 THE WITNESS: That's not what I said. And
11:54:07 10 so the DBRS is one of many platforms to report, but
11 the individuals that oversee the DBRS may or may not
12 be your supervisors, and the DBC is not an emergent
13 response team. So we would want people to --
14 especially if this is information about a violation
11:54:24 15 of criminal law, to report that to their supervisors
16 in alignment with our privacy policy.

17 BY MR. HANSEN:

18 Q. Okay. So -- so your testimony is then that
19 no, that the Disruptive Behavior Reporting System is
11:54:38 20 not a method for allowing VA employees to meet the
21 requirements of 38 CFR § 1.201?

22 A. There are multiple ways to meet that
23 requirement. We would want them to speak to their
24 supervisor, and we encourage them to report to the
11:54:52 25 DBRS.

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1 Q. Number one.

2 A. -- correct? Yes, I see that.

3 Q. Were there protocols in place prior to the
4 shootings in this case for reporting patients who
12:41:16 5 made physical threats to employees?

6 A. They were. They appeared to agree to do
7 things that they were already doing.

8 Q. Okay. And then number two, it says,
9 "Require off-site providers to inform VA if there
12:41:27 10 are any patients who make physical threats to VA
11 employees."

12 Was that already in place, that requirement,
13 prior to the shootings in this case?

14 A. Yeah. As I already discussed, all VA
12:41:36 15 employees are governed by the same policy. So
16 whether they're onsite or offsite or at CBOCs, it
17 would apply, so yes.

18 Q. And do you know if in this specific case the
19 Pathway House was required to inform the VA if there
12:41:51 20 are any patients who made physical threats to VA
21 employees?

22 A. As in a non-VA employee of the Pathway
23 House? Is that the question?

24 Q. Right.

12:41:59 25 A. We don't have the ability to govern the

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1 VA employees are working by providing steps to
2 protect employees."

3 Do you see that?

4 A. I do see that.

12:54:11 5 Q. And that was already in effect at the time
6 of these shootings, correct?

7 A. Correct.

8 Q. And number 3 states, "Provide off-site
9 providers with policies and procedures for
12:54:24 10 communicating and requesting DBC assistance to
11 address incidents of workplace violence and
12 potential workplace violence."

13 Do you see that?

14 A. I do.

12:54:33 15 Q. And that was already in effect at the time
16 of these shootings, correct?

17 A. I have a general awareness that the Pathway
18 House and the VA did have an agreement already in
19 this regard. And "off-site providers" in this
12:54:51 20 capacity is vague.

21 What I interpret this to be as is VHA
22 employees that are providing services offsite, off
23 of federal owned and governed entities, in which the
24 same reporting practices apply regardless of where a
12:55:08 25 VHA employee is providing care. So if we're

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1 providing care at a college, if we're providing care
2 at the Pathway House, if we're providing care at a
3 CBOC, it's the same as if we were providing care at
4 our main site.

12:55:22 5 Q. So if you turn to page 64406, you see
6 someone's -- there's a signature for the employer.

7 Do you see that?

8 A. Yes. The signature appears to be Bonnie
9 Graham, who was the director at the time.

12:55:44 10 Q. Okay. And you did not attempt to speak with
11 Bonnie Graham prior to today's deposition, correct?

12 A. Correct.

13 Q. Now, if you look at 64404(c), as part of the
14 informal settlement agreement the -- OSHA agreed to
12:56:47 15 recommend -- to amend the recommended corrective
16 action language to state "ensure that the DBC
17 identify and the types of reports of workplace
18 violence which require an immediate response."

19 Do you see that?

12:57:01 20 A. I do see that.

21 Q. Prior to the killings in this case, had the
22 DBC identified the types of reports of workplace
23 violence that required an immediate response?

24 A. Earlier when we were talking about who gets
12:57:15 25 the alerts for the DBRS system, that alert that goes

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1 policies. But generally speaking, I'm aware that
2 there is policy around sexual assaults and other
3 public incidents that is a VHA directive.

4 Q. Okay. And this is a document -- this is a
15:57:08 5 document, as you said, that's been updated.

6 Do they update these things every year, or
7 what do they do? What's the process?

8 A. I --

9 MR. JOHNS: Objection, form, beyond the
15:57:17 10 scope.

11 THE WITNESS: Yeah. I don't know how often.

12 MR. JOHNS: Speculation.

13 THE WITNESS: I don't know if there's some
14 kind of cadence to how often they update it.

15:57:27 15 BY MR. RIGHTHAND:

16 Q. Okay. And you understand, though, that this
17 was in effect at least in 2012, correct?

18 A. I do understand this was in effect in 2012.

19 Q. And -- and some version of it existed in
15:57:45 20 2018 at the time of the shooting. Is that fair?

21 A. That is a fair statement, yes.

22 Q. And then it -- also, this document is not
23 just about sexual assaults, right?

24 A. Correct.

15:58:00 25 Q. I mean, it's kind of -- to me, it's a little

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1 STATE OF CALIFORNIA)
2 COUNTY OF SAN FRANCISCO)
3

4 I hereby certify that the witness
5 in the foregoing deposition was by me duly sworn to
6 testify to the truth, the whole truth and nothing
7 but the truth, in the within-entitled cause; that
8 said deposition was taken at the time and place
9 herein named; that the deposition is a true record
10 of the witness's testimony as reported by me, a duly
11 certified shorthand reporter and a disinterested
12 person, and was thereafter transcribed into
13 typewriting by computer.

14 I further certify that I am not
15 interested in the outcome of the said action, nor
16 connected with, nor related to any of the parties in
17 said action, nor to their respective counsel.

18 IN WITNESS WHEREOF, I have hereunto
19 set my hand this 15th day of July, 2024.
20

21 Reading and Signing was:

22 ___ requested ___ waived _X_ not requested
23

24 Cynthia F. Damman

25 CYNTHIA F. DAMMANN, CSR No. 10610